

RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)			
Registration Number (पंजीकरण संख्या) :	CECVZ/R/T/23/00170/2		Date of Receipt (प्राप्ति की तारीख) :
Transferred From (से स्थानांतरित):		Chief Commissioner of Central Excise & Customs (Visakhapatnam Zone) on 10/07/2023 With Reference Number : CECVZ/R/T/23/00170	
Remarks(टिप्पणी) :		Pertains to Your Zone/Section	
Type of Receipt (रसीद का प्रकार) :	Electronically Transferred from Other Public Authority	Language of Request (अनुरोध की भाषा) :	English
Name (नाम) :	MANOJ BALKRISHNA PATIL	Gender (लिंग) :	Male
Address (पता) :		Bungalow Number 10, East Street Camp, Next to Lashkar Police Quarters, Pune 411001, Pin:411001	
State (राज्य) :	Details not provided	Country (देश) :	India
Phone Number (फोन नंबर) :	+91-9823541101	Mobile Number (मोबाईल नंबर) :	+91-9823541101
Email-ID (ईमेल-आईडी) :	patilmanojpm12@gmail.com		
Status (स्थिति) (Rural/Urban) :	Urban	Education Status :	
Requester Letter Number(निवेदक पत्र संख्या) :	Details not provided	Letter Date :	Details not provided
Is Requester Below Poverty Line ? (क्या आवेदक गरीबी रेखा से नीचे का है?) :	No	Citizenship Status (नागरिकता)	Indian
Amount Paid (राशि का भुगतान) :	0 (Received by Central Board of Excise and Customs - Central Excise) (original recipient)	Mode of Payment (भुगतान का प्रकार)	Payment Gateway
Does it concern the life or Liberty of a Person? (क्या यह किसी व्यक्ति के जीवन अथवा	No(Normal)	Request Pertains to (अनुरोध निम्नलिखित संबंधित है) :	F.A Cooper(CCO)

## स्वतंत्रता से संबंधित है?):

### Information Sought (जानकारी मांगी):

I am an Indian citizen . I am one of the end user of services and buyer of goods amongst crores of Indians who are ultimately paying CENTRAL EXCISE DUTY(ON PETROL & DIESEL) GOODS AND SERVICE TAX /CUSTOMS DUTY . The basic object of the Right to Information Act 2005 is to empower the citizens, promote transparency and accountability in the working of the Government, contain corruption, and make our democracy work for the people in real sense. It goes without saying that an informed citizen is better equipped to keep necessary vigil on implementation of government policies or instructions abide by respective administrators . As per THE RIGHT OF CITIZENS FOR TIME BOUND DELIVERY OF GOODS AND SERVICES AND REDRESSAL OF THEIR GRIEVANCES BILL, 2011 (CITIZENS CHARTER) every public authority is required to publish a citizens charter within six months of the commencement of the Act. The Charter will detail the goods and services to be provided and their timelines for delivery. REVIEW OF CITIZEN CHARTER: The charter shall be reviewed and updated half yearly based on the experiences and feedback received from the stakeholders. Any revisions / changes taking place in the statutory requirements shall also be taken care of while revising the Charter. Therefore please provide me the following information under section 3 0f the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES /ALL THE ZONAL DRI OFFICES/ ZONAL CHIEF COMMISSIONERS OFFICES OF CBIC LOCATED ALL OVER INDIA on my mailid patilmanojpm12@gmail.com which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section6(3)0f the RTI Act 2005 providing the information on my mailidpatilmanojpm12@gmail.com (A) NAME & PLACE OF THE DGGI/ DRI OFFICE (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS WHICHEVER IS APPLICABLE (D) NAME & PLACE OF THE COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE(E) NAME & PLACE OF THE DIVISION/CIRCLE OF CENTAL EXCISE & CGST OR CUSTOMS UNDER EXECUTIVE/ AUDIT COMMISSIONERATE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF CENTRAL EXCISE & CGST OR NAME & PLACE OF AIRPORT /ICD/CFS/PORT/FIELD FORMATION UNDER CUSTOMS WHICHEVER APPLICABLE (G ) PLEASE PROVIDE ME URL OF WEBEPAGE OF CITRIZEN CHARTER REVIEWED AND UPDATED HALF YEARLY BASED ON THE EXPERIENCES AND FEEDBACK RECEIVED FROM THE STAKEHOLDERS POSTED ON THE WEBSITE OF PUBLIC AUTHORITY OF FIELD FORMATION/RESPECTIVE OFFICE. ( H) PLEASE INFORM ME DATE OF LAST UPDATING OF THE

CITIZEN CHARTER UPDATING ANY REVISIONS / CHANGES TAKING PLACE IN THE STATUTORY/PROVISIONS REQUIREMENTS ( IN RESPECT OF RESPECTIVE FIELD FORMATION/RESPECTIVE OFFICE) Please provide me the information for point (G) & ( H) for separately for offices mentioned at (A), (B), (C), (D) (E) & (F) on my mail id patilmanojpm12@gmail.com

**Original RTI Text  
(मूल आरटीआई पाठ):**

I am an Indian citizen . I am one of the end user of services and buyer of goods amongst crores of Indians who are ultimately paying CENTRAL EXCISE DUTY(ON PETROL & DIESEL) GOODS AND SERVICE TAX /CUSTOMS DUTY . The basic object of the Right to Information Act 2005 is to empower the citizens, promote transparency and accountability in the working of the Government, contain corruption, and make our democracy work for the people in real sense. It goes without saying that an informed citizen is better equipped to keep necessary vigil on implementation of government policies or instructions abide by respective administrators . As per THE RIGHT OF CITIZENS FOR TIME BOUND DELIVERY OF GOODS AND SERVICES AND REDRESSAL OF THEIR GRIEVANCES BILL, 2011 (CITIZENS CHARTER) every public authority is required to publish a citizens charter within six months of the commencement of the Act. The Charter will detail the goods and services to be provided and their timelines for delivery. REVIEW OF CITIZEN CHARTER: The charter shall be reviewed and updated half yearly based on the experiences and feedback received from the stakeholders. Any revisions / changes taking place in the statutory requirements shall also be taken care of while revising the Charter. Therefore please provide me the following information under section 3 Of the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES /ALL THE ZONAL DRI OFFICES/ ZONAL CHIEF COMMISSIONERS OFFICES OF CBIC LOCATED ALL OVER INDIA on my mailid patilmanojpm12@gmail.com which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section6(3)Of the RTI Act 2005 providing the information on my mailidpatilmanojpm12@gmail.com (A) NAME & PLACE OF THE DGGI/ DRI OFFICE (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS WHICHEVER IS APPLICABLE (D) NAME & PLACE OF THE COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE(E) NAME & PLACE OF THE DIVISION/CIRCLE OF CENTAL EXCISE & CGST OR CUSTOMS UNDER EXECUTIVE/ AUDIT COMMISSIONERATE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF CENTRAL EXCISE & CGST OR NAME & PLACE OF AIRPORT /ICD/CFS/PORT/FIELD FORMATION UNDER CUSTOMS WHICHEVER APPLICABLE (G ) PLEASE PROVIDE ME URL OF WEBEPAGE OF CITRIZEN

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RESPECT OF RESPECTIVE FIELD  
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mentioned at (A), (B), (C), (D) (E) & (F) on my mail id  
patilmanojpm12@gmail.com

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I/1298423/2023



सीमा शुल्क एवं केन्द्रीय कर के  
मुख्य आयुक्त का कार्यालय, विशाखापट्टणम क्षेत्र  
प्रथम तल, जीएसटी भवन, पत्तन क्षेत्र,  
विशाखापट्टणम - 530035

Office of the Chief Commissioner,  
Customs & Central Tax, Visakhapatnam Zone  
1<sup>st</sup> Floor, GST Bhavan, Port Area,  
Visakhapatnam - 530035

(P): 0891-2568837 (F) 0891-2561942

ccu-cexvzg@nic.in

सेवा में To

Shri Manoj Balkrishna Patil,  
Bungalow Number 10, East Street Camp,  
Next to Lashkar Police Quarters,  
Pune, - 411001  
Email: patilmanojpm12@gmail.com

//Through email//

महोदय/ Sir,

Sub: Information sought under RTI Act 2005 – Application filed by Shri Manoj  
Balkrishna Patil - Reg

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Please refer to your online RTI application which was registered vide Reg. No.  
CECVZ/R/T/23/00170/2 dated 05.07.2023.

2. In this regard, point wise reply to your queries (pertaining to this office) is  
furnished hereunder:-

**(C)** Name & Place of the Chief Commissionerate of Central Excise & CGST or  
Customs whichever is applicable.

**Reply:** Office of the Chief Commissioner of Customs & Central Tax,  
Visakhapatnam Zone, 1st Floor, GST Bhavan, Port Area, Visakhapatnam-  
530035.

**(G)** URL of webpage of Citizen Charter reviewed and updated half yearly.

**Reply:** A hyperlink to Citizen Charter maintained by CBIC is provided in the  
website <https://cgstap.gov.in/index.html>.

**(H)** Date of last updation of the Citizen Charter.

**Reply:** Not applicable inasmuch as Citizen Charter is being updated centrally by  
Central Board of Indirect Taxes and Customs.

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3. If you are not satisfied with this reply, you may file an appeal before the Appellate Authority within 30 days of receipt of this letter. The details of the Appellate Authority are furnished hereunder-

Shri. M Sreekanth, Additional Commissioner,  
Office of the Chief Commissioner of Customs & Central Tax,  
GST Bhavan, Port Area, Visakhapatnam-530035

Yours faithfully,

Signed by

Fredrick Anthony Cooper\

Date: 17-07-2023 14:31:06

(एफ.ए. कूपर /F.A. Cooper)

केन्द्रीय लोक सूचना अधिकारी/CPIO

0891-2560793/2853124